

Vessel Traffic Services Operator

ROLE PROFILE	
<i>Job Title:</i>	<i>Vessel Traffic Services (VTS) Operator</i>
<i>Level:</i>	<i>Permanent position subject to successfully completing twelve months probationary period.</i>
CONTEXT / SCOPE	Reporting to the Harbour Master or via the Marine Supervisor or Deputy/Assistant Harbour Master on a day to day basis.
Purpose of Role	<ul style="list-style-type: none"> • To carry out the duties for the VTS Operator as set out in the IALA VTS Operators Manual. • Manage the safe and efficient movement of vessel traffic within the Dublin Port area of Jurisdiction • Operate and populate of the company VTMIS (Klein) • Ensure compliance by all craft with relevant SOP's & legislation. • Contribute positively as part of a dynamic team to provide a first class marine/ towage/ pilotage service in Dublin Port. • Provide a quality customer service • Maintain an excellent standard of communication between customers and Dublin Port Company • Ensure compliance with risk assessments, SOP's & H & S requirements
Dimensions	<ul style="list-style-type: none"> • Carry out all duties in a timely & efficient manner • Professionalism, honesty & straightforward interaction with others including the Company's customers • Ownership of own work & self-responsibility • Working as part of a self-relieving, interdependent team of VTS operatives • Working as a key team member within a team of Pilots, Marine Operatives and Shipping Desk to deliver timely and accurate information and responses to developing and dynamic situations. • Training & sharing of skills & knowledge with other port staff. • Demonstrating initiative and being proactive. • Operating the current roster system.
Training and Development	<ul style="list-style-type: none"> • Maintaining all qualifications and certification up to date as required by STCW and the Company. • Attending all relevant courses as required by the Company, particularly in the area of VTS.
Customers	<ul style="list-style-type: none"> • Dublin Port's role is primarily as a provider of infrastructure and services to meet the requirements of shipping lines, terminal operators and stevedores. • Understand and manage the Customers' needs and requirements through to delivery. • Commitment to modernisation and quality customer focus
Risk Management	<ul style="list-style-type: none"> • There is potential for major accidents / incidents which could threaten life and property • Such incidents could cause considerable damage to the local communities, the economy and the environment. • Have full knowledge of duties and responsibilities as defined in the Dublin Port Emergency Plan.

<p>Top Accountabilities</p>	<ul style="list-style-type: none"> • Safe, efficient and effective management of all vessel movement • To act as a member of the Harbour function team. • Ultimately accountable to the Harbour Master, but accountable to the Marine supervisor on a day to day basis. • Safety awareness including risk management. • Aware of security risks, particularly marine. • Effective communication skills. • Ability to work effectively as part of a team. • Good people management skills.
<p>Qualifications, Experience & Required Skills</p>	<ul style="list-style-type: none"> • Thorough working knowledge of port operations. • Valid Certificate of Competency as, Level A-II/1 (Officer in charge of a navigational watch on ships of 500 GT or more) Manila 2010 • Valid IALA V-103/1 - VTS Operator Qualification • Ability to achieve IALA V-103/2 - VTS Supervisor Qualification • Ability to prepare clear and concise reports following an incident. • Good time keeping
<p>Barriers to success in role</p>	<ul style="list-style-type: none"> • Failure to build effective relationships with key stakeholders including management colleagues, other employees of Dublin Port, customers and key external stakeholders. • Lack of appreciation of commercial and financial realities in relation to operation decisions. • Inability to anticipate, articulate and cater for customer requirements. • Not been able to carry out all aspects of the job as outlined in the role profile. • Failure to comply with the T&C's as specified within the Working Agreement